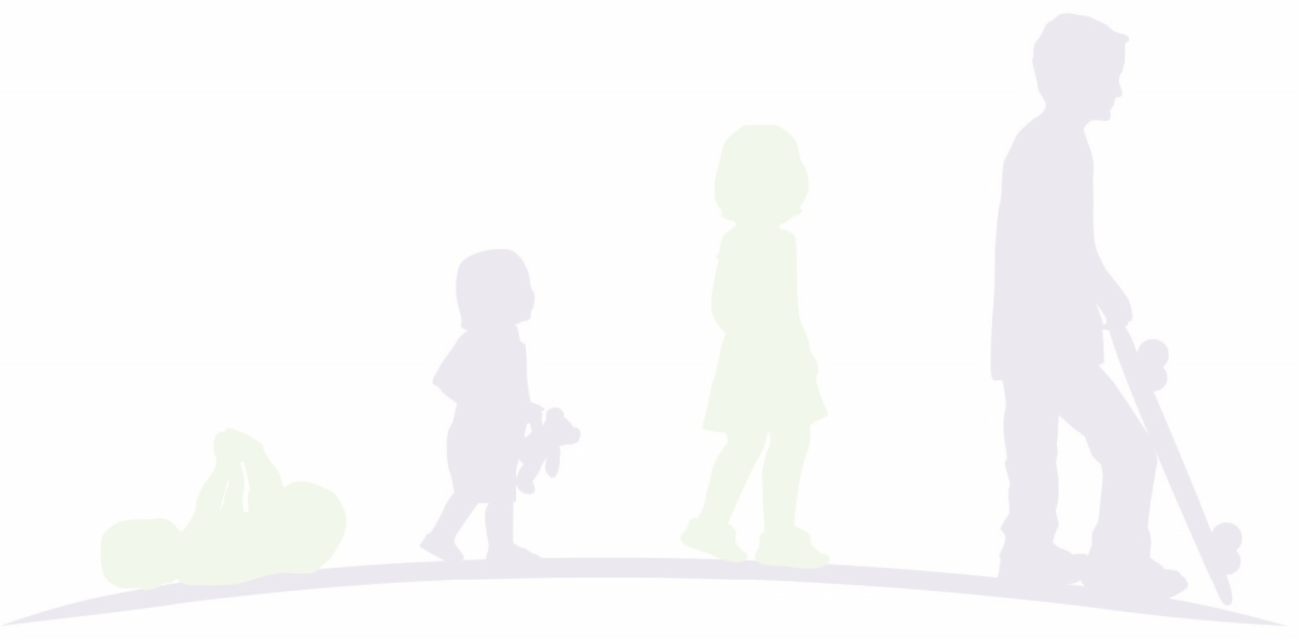


**Birmingham Women's  
and Children's**  
NHS Foundation Trust

# INFORMATION FOR PARENTS AND CARERS



## Who are we?

KIDS and NTS is a regional transport and advice service dedicated to the management of critically ill infants and children in the Midlands.

Teams of specially trained Doctors, Advanced Practitioners and Nurses are available 24 hours a day to transport babies and children to intensive care, paediatric and neonatal units or other ward areas.

## What is happening to your child?

Your child is being transferred to another hospital either because they need specialist care that is not available at this hospital or because they are now well enough to be transferred to a hospital closer to home.

## What happens when the team arrives?

As soon as the transport team arrives they will speak to the doctors and nurses who have been looking after your child. The team will examine your child, assess their condition, find out what has happened with their care so far and will make a plan of what needs to be done to ensure your child can be transferred safely. The team will also explain to you what will happen next. Parents are more than welcome to ask questions throughout the transfer process.

## Can I travel with my child?

Usually, yes.

Reasons why you may not be able to travel:

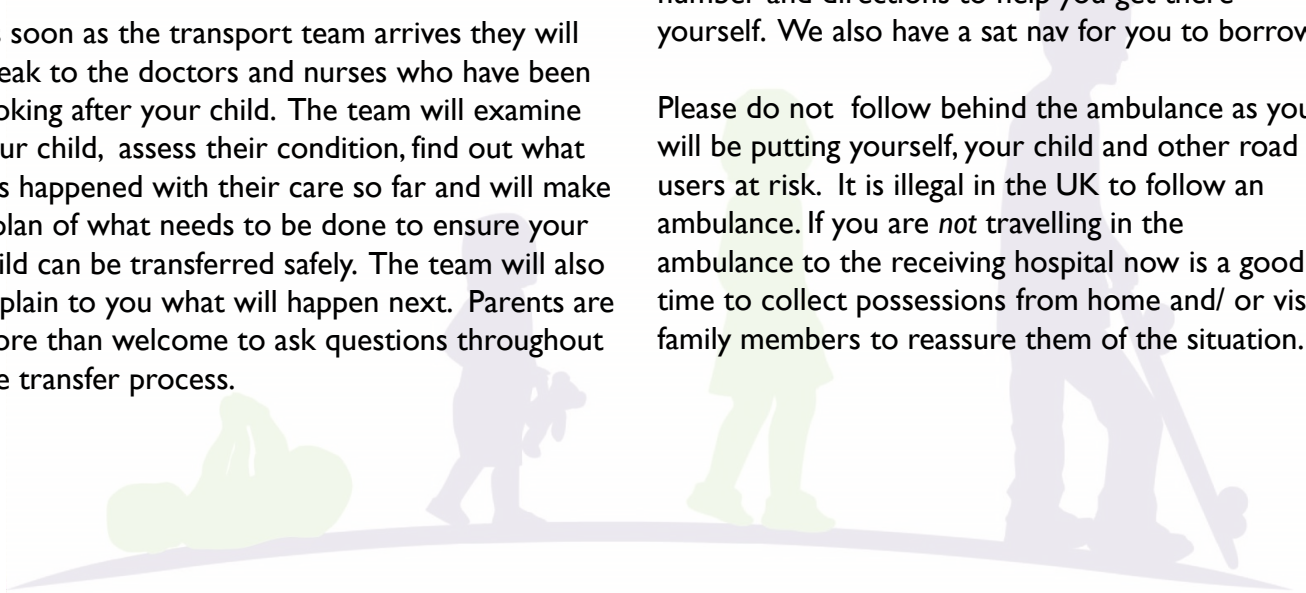
- Mothers who have not been discharged from hospital
- You are not able to independently mobilise or you suffer with motion sickness.
- You are not able to wear a three-point seatbelt

The transport team will have the final decision on whether it is suitable for you to travel with your child.

For the safety of all in the vehicle you must remain seated with your seatbelt fastened throughout the journey. Should you become unwell during the transfer, the team will assist you where possible and call 999 for emergency assistance if necessary.

If you are not able to accompany your child, it is important that you are prepared to make your own way. The transport team will give you a telephone number and directions to help you get there yourself. We also have a sat nav for you to borrow.

Please do not follow behind the ambulance as you will be putting yourself, your child and other road users at risk. It is illegal in the UK to follow an ambulance. If you are *not* travelling in the ambulance to the receiving hospital now is a good time to collect possessions from home and/ or visit family members to reassure them of the situation.



## What happens in the ambulance?

All children are accompanied by an appropriate team for your child's needs.

The team in the ambulance will be providing continuity of care. They may need to stop the ambulance at any time. The team will do their best to update you but their focus will be on your child, and may not be able to give explanations until afterwards. We ask that you remain seated unless asked to do otherwise.

## Luggage

Although space is very limited in the ambulance, you may bring one small item of hand luggage.

This will be secured for safety purposes. Please arrange for any additional luggage you may have to be transported by your family.

## On arrival at the receiving unit

KIDS/NTS team will handover to the nursing and medical team at the receiving unit.

Accommodation may be available at the receiving unit- they will organise this for you.

## Research

As part of the NHS, KIDS and NTS are always striving to improve, and part of that is research. Research can help us improve the way we work and benefit other families in future. We may ask for consent for your child to be part of a research project. You don't have to give consent, and it won't affect in any way the high quality of care your child receives.

## About us

KIDS and NTS are hosted by Birmingham Children's Hospital and provide intensive and special care transport for babies and children to Birmingham Children's Hospital, the Royal Stoke University Hospital, the Neonatal units within the West Midlands or any other unit that your child needs to go to.

The ambulances are provided by St John Ambulance, a charity working with the NHS.

## General Enquiries

0121 333 9687

### Email

[kids@bch.nhs.uk](mailto:kids@bch.nhs.uk)

### Website

[www.kids.bch.nhs.uk](http://www.kids.bch.nhs.uk)

### Twitter:

@KIDSNTS

### Address:

1 Printing House Street  
Birmingham Children's Hospital  
Birmingham  
B4 6DF



I have read this booklet and understand the role of the transport team in transferring my child and my responsibilities during this transfer.

**Date of transfer:**

**Doctor/ANNP/ANP:**

**Sister/Charge Nurse:**

**Ambulance Technician:**

**Other team members:**

If you would like to donate to KIDS & NTS please do so via our  
justgiving page:

[www.justgiving.com/bchch](http://www.justgiving.com/bchch)

