

## Improvement Plan in response to recommendations outlined in the Independent Investigation into the Care and Treatment of P.

Update: 21<sup>st</sup> November 2018

Grade	Criteria
A	Evidence of completeness, embeddedness and impact
B	Evidence of completeness and embeddedness
C	Evidence of completeness
D	Partially complete
E	Not enough evidence to say complete

	RECOMMENDATION	DCO/HEALTH AND JUSTICE/CCG OVERSIGHT	ACCOUNTABLE LEAD	BY WHEN	PROGRESS AS OF 14 JUNE 2014	GRADING	FOLLOW UP ACTION	BY WHEN
22	<b>Forward Thinking Birmingham and HMP Birmingham (Healthcare) and HMP Hewell (Healthcare)</b>							
	Forward Thinking Birmingham, HMP Birmingham (Healthcare) and HMP Hewell (Healthcare) should review the new service provision, to ensure that the referral and pathways are effectively utilised to identify and support young offenders being released into the community. Priority 1	Local  Overseen by Birmingham CrossCity CCG	Elaine Kirwan Deputy Director of Nursing, Forward Thinking Birmingham  HMP Hewell and Birmingham Healthcare	completed July 2017	<ul style="list-style-type: none"> <li>In respect to Birmingham patients, Forward Thinking Birmingham have developed, and are following, a referral pathway way for 0-25 year old prison leavers, which sees the allocation of an Intensive Case Manager from the onset.</li> <li>In order to raise awareness of this referral pathway Forward Thinking Birmingham are writing to all prison providers to alert them to the pathway and its content.</li> </ul> <p><b>Update December 2017</b> The referral pathway way for 0-25 year old prison leavers has been circulated to relevant national leads.</p>	B	Review of a number of cases to ensure compliance with pathway to be undertaken – to be undertaken by YOS team	Feb 19

	RECOMMENDATION	DCO/HEALTH AND JUSTICE/CCG OVERSIGHT	ACCOUNTABLE LEAD	BY WHEN	PROGRESS AS OF 14 JUNE 2014	GRADING	FOLLOW UP ACTION	BY WHEN
23	<b>Forward Thinking Birmingham and NHS Birmingham CrossCity CCG</b>							
	To ensure that the recommendations and lessons learnt from this incident continue to inform the development of services for vulnerable young people in contact with mental health and criminal justice services. Priority 1	Overseen by Birmingham CrossCity CCG	Elaine Kirwan Deputy Director of Nursing, Forward Thinking Birmingham	Completed June 2017	<ul style="list-style-type: none"> <li>Opened access to services through self-referral and 24-hour crisis support. Parents and carers can also receive support or make a referral to FTB through the Access Centre</li> <li>Commissioned services from voluntary and community organisations which provide culturally relevant support to children, young people and young adults. This includes psychotherapy and counselling services with expertise in engaging BME young men, as well as mental health support for BME prison leavers</li> <li>Pause Computer Club launched – 1 ½ hr workshop each week for migrants aged 12-18 to reduce isolation, build confidence and develop valuable skills</li> </ul>	B	The service constantly evolves to fulfil the needs of its users. This is evidenced by the regular attendance of a senior member of the FTB team at the monthly commissioning meetings, where services and specifications are regularly issued, in order to ensure the service evolves and develops as needed.	on-going